

BIGREDCONSTRUCTION

VOTED #1 CONTRACTOR IN THE BAY AREA 2010, SFGATE/BAYLIST

Reference Package

Penny Gilmore, Orinda, California (925) 254-2694

Extensive kitchen and second story remodel to this Orinda Woods contemporary home. High end finishes including new hardwood floor, custom granite counter tops, solid maple cabinets with glass shelves, architectural elements suspended glass shelves, and new roof skylights. Supplied and installed new Bloomberg sliders throughout residence. New tiled patio with custom fabricated steel rail system.

Paul and Laura Moran, Orinda, California (925) 254-3032

Transformed an Orinda rancher into an exquisite contemporary residence. Major renovation which include kitchen, new vaulted ceilings, family room, dining room, master bedroom suite, guest suite and wine room. All new infrastructure including heating system, plumbing and electrical AMP service upgrade. Installation of new Marvin Integrity, aluminum clad windows throughout residence. New Simpson front door and side light, stained to match custom walnut built-ins in entry. Installation of two gas fireplaces and custom mantles. Installation of central vacuum system. New 40 year Elk Prestique roof, along with new Alcoa gutters and down spouts.

Peter and Deepa Nugent, Orinda, California (925) 258-9289

Renovation throughout entire home with high end finishes. Addition to master bedroom suite and closet. Upgrade to plumbing, electrical and HVAC. Sand and refinished existing hardwood floors, along with installation to new areas. Installation of "warm floors" to master and kids' bath. New 40 year Elk Prestique roof, along with new gutter and down spout system. Complete paint to interior and exterior.

Robert and Lynn Sullivan, Kensington, California (925) 525-1540

This kitchen remodel netted dramatic results by removing a load-bearing wall between the kitchen and dining room area. This accomplished cooking couple were free to enhance their work space with two sink/prep areas, restaurant grade appliances and upscale, Mueller/Nicholls cabinetry. The San Francisco and Golden Gate bridge views became visible with construction that transformed a solid exterior wall to a large Marvin picture window/french door system. Hand crafted ceramic tiles accentuated the new Corian countertops. Complete lighting upgrade to the kitchen, dining and living room areas.

John and Marion Iles, Walnut Creek, California (925) 932-9634

Constructed major face lift to kitchen and family rooms. Tuscan details included "cool stone" plaster work to kitchen back splash and hood. Extensive custom cabinet work to library, office and elaborate custom wine room (storage for 1,000 bottles), climate controlled.

Bill and Judy Burke, Pleasant Hill, California (925) 689-2002

General contractor for new concrete patio and retaining wall. Supplied all services to grade property and install new concrete flatwork and retaining wall. Modified exterior plumbing system to accommodate new layout. Complete cosmetic restoration to exterior finishes. New 40 year roof.

Sue Londerville and Phil Colella, Berkeley, California (510) 843-6616

This nine-month project included construction of a two-car detached garage building and extensive foundation repair to the existing adjacent garage. The main structure, a hillside residence in the Berkeley hills, had a failed foundation in one corner and had "dipped" over six inches. Big Red Construction installed a new foundation and raised and leveled the home. The interior remodel included the transformation of a small kitchen and adjacent rooms into a gourmet chef's kitchen with restaurant caliber appliances and fixtures. Bathroom remodel included complete "period" restoration. Big Red Construction completed further cosmetic restoration throughout the residence and installed premium Marvin dual-pane window systems throughout. Upgrades to plumbing and electrical. Complete exterior paint.

Karena Franses and Sharone Abramowitz, Oakland, California (510) 336-0783

Constructed "Tuscan style" master suite and bath addition. High end finishes with tile, fixtures and shower door. Installed new 30 year composition roof. Sanded and refinished existing hardwood floors in closets, entry, living room, dining room and stairs.

Terry and Kimberly Ligocki, Pinole, California (510) 724-3679

Constructed new 2nd story master suite and master bathroom suite which includes Jacuzzi tub and shower. Created bonus room with bay views. New tile countertops and back splash in kitchen. New hardwood floors. Milgard, dual pane windows in the kitchen, bedroom and baths. New aluminum garage door, side garage door, front door and three interior. New exterior paint. Electrical upgrades.

Brian and Dora Miller, Alamo, California (510) 843-6616

New finishes and electrical plumbing and heating/ventilation/air conditioning were upgraded throughout the entire residence. Energy efficient improvements were provided to doors, windows and lighting. Client was very involved with design and portrayed their style throughout. Large walk in showers were tiled from floor to ceiling. Decorative glass bowls serve as a focal point in the bathrooms.

Steve and Pat Johnson, Orinda, California (925) 254-5660

Long time client has upgraded their kitchen, two bathrooms, installed a new fence, and new exterior paint over the years. Kitchen was complete with new shaker, cherry, stain grade cabinets and soap stone counter tops. Electrical and plumbing were updated up to code.

Bill and Mary Schrader, Oakland, California (510) 532-4619

Clients were ready to eliminate their pink bathroom and update to cream tones. New recessed lighting and a larger window helped brighten this small room. In the kitchen, the old lath and plaster walls were removed down to the studs to fully insulate and apply new sheet rock with smooth texture. A wall dividing the kitchen and laundry was removed to allow more space. Beautiful cherry cabinets were installed with a new large island. Granite was installed and a tile back splash to complete. The existing detached garage was demolished to the ground. A new foundation and garage was rebuilt. Custom work benches were constructed per the clients direction. Upgrades to plumbing and electrical to all projects.

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Complete House Renovations

- **Jina Miller**

St.Helena, California, Complete House Renovation
Lafayette, California, Complete House Renovation

Contact: jina_miller@yahoo.com

- **Amy and David Kikugawa**

Moraga, California, Complete House Renovation

Contact: lawyermom@gmail.com

- **Dyann Blaine**

Orinda, California, Complete House Renovation

Contact: dyann.blaine@gmail.com

- **Brian and Megan Westcoat**

Walnut Creek, California, Complete House Renovation

Contact: brian_westcoat@ml.com

- **Catherine Chen**

Orinda, California, Complete House Renovation

Contact : catherine_r_wang@yahoo.com

- **Joe and Jane Ireland**

Orinda, California, Complete House Renovation

Contact : ireland3@comcast.net



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Commercial References

- **Southie Restaurant**

Oakland, California
Contact: Rich Wood (510) 654-0100

Scope of work performed: A complete restaurant build-out

- **Diablo Foods**

Lafayette, California
Contact: Connie Collier (925) 238-0737

Scope of work performed: Men and woman restroom renovations, upgrades to meat, poultry, and seafood department, refurbished exterior decks and structures, food handling equipment fabrication.

- **Casa Orinda Restaurant**

Orinda, California
Contact: John Goyak (925) 254-2981

Scope of work performed: Complete renovation to Casa's Corral dining room.

- **Lafayette Animal Hospital**

Lafayette, California
Contact: Lisa Gladman (925) 284-4412

Scope of work performed: Install new pet washing station, refurbished interior finishings.

- **Pinkies Nail Salon**

Lafayette, California
Contact: Derik Landry. (925) 299-1229

Scope of work performed: A complete build-out of salon finishes.



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Client Testimonials

Kathy and Big Red Construction are number one! I have used Big Red for both my home and business and she gets the job done right! Did I mention she is fast, too?! All it takes is a phone call and Kathy and her crew are on the ball. From the smallest thing to a large-scale remodel, Big Red can do it all. Her personal touch makes Big Red a pleasure to deal with, and her crew is great as well. Being in the service business, I am constantly frustrated with my experiences with "tradespeople." I ask myself, "Does customer service still exist?" With Big Red Construction, it most certainly does! Kathy and her company are first class all the way and I cannot recommend them high enough.

D.C., Orinda, California

We hired Big Red to gut our old deck (backyard) and build a new one. Big Red also undertook to build a new roof section in the front of the house where there was some dry rot. The roofing job was handled by two very knowledgeable and courteous workers. The back deck was built by a master carpenter and his assistant. The jobs were done on time and within budget. The staff are so efficient and left our place cleaner than they found it! Working with Kathy on the bid process was easy. She and her staff (Jocelyn and others) are friendly and thoroughly professional. We have vowed that we will go back to them again and again. We would recommend them to anyone who understands that value for money does not mean picking the lowest bid, but going with the best team. Big Red rocks.

Mahadevan Krish, Oakland, California

Big Red Construction in Lafayette is a business from a bygone age, where service, consistency, courtesy and craftsmanship were a necessity in order to be in business. Kathy and her crew exemplify these qualities and perform well above the best that modern day company's offer. I have used Big Red for over 10 years, and I have never had anything that was ever an issue. They show up on time, (a rarity in this day and age), they finish when they say, and clean up after every day's work, so the home owner can carry on when possible. Led by an absolute perfectionists, Kathy, there work and follow through, plus the office support, is all first class. I cannot recommend them enough.

Geoffrey A, Orinda, California

Big Red, and Kathy Kovell and her capable team have been our "go to" contractors for 6 years and two houses. They have replaced leaking windows and doors, gutted bathrooms on a moments notice, rebuilt fences and retaining walls, provided custom cabinetry, done wiring, plumbing, lighting, appliances, floors, painting, gutters the works. We love working with her and the Big Red team of experts on the design and planning. The crews that do the work are THE BEST. Wonderful! A delight to work with. Every time we have used someone else for a project we have been so frustrated. Makes us realize how thorough, professional and reliable everyone at Big Red is.

Ann L, Lafayette, California

Two years ago we hired Big Red to replace wooden siding on our 100 year old home as well as paint the entire structure. This was a sizable job and we were a bit anxious - having not had great experiences with Bay Area contractors in the past. Since that first job we don't even think about calling anyone else for work on our home, because we don't need to. If you want quality work completed on your home in a timely fashion and within budget, call Big Red. If you want unparalleled responsiveness and professionalism in a contractor, call Kathy at Big Red. Our only regret is we didn't find Kathy when we first moved in 10 years ago, we'd be better off and so would our house.

R.L., Oakland, California

Big Red is by FAR the best company I have ever worked with. I just recently purchased a condo and had a very tight budget to work with. Kathy and her crew worked with that budget, and did the most amazing job. They made this job so pleasant and worry free, that I never felt that I was in the middle of a remodel at all. To top it off this company is SO diligent about cleaning up after themselves, and insuring that everything is perfect., it took all the worry out of what could have been a very stressful experience. I can't recommend this company enough. I love that this is a company run by a woman who does things the right way. She pays attention to all the details, and operates with integrity each and every day.

Cordelia DeVeer, Richmond, California

Big Red Construction just added new windows to my condo, completed a lovely new interior painting and helped me select affordable, attractive and energy efficient appliances. I can't recommend their professionalism highly enough. This is an exemplary business. Connie Holmes, Berkeley, CA.

Connie Holmes, Berkeley, California

The owner is fair, responsive and considerate. I wanted to use Big Red since they did a spectacular job with a large project for my neighbor; including returning three times to resolve minor issues. I was happily surprised when their bid came in towards the low end; and without any of the haggling iterations I went through with several other contractors. They always showed up every day and on time; even in the rain. The work quality was, for the most part, of the highest caliber. The owner was "interviewing" a new foreman, "Eric" for part of our job. While on his watch, the quality dropped from outstanding to totally unacceptable. Eric's work included studs that were not plumb, stud spacing that was not accurate, angles that were off by more than 5 degrees, nails when I asked for screws, etc. Nothing dangerous or inadequate to the building department, but not the neat perfection I expected. The owner brought back the original crew and foreman and some of Eric's more egregious messes were cleaned up. All-in-all I am exceedingly happy with the work and would recommend Big Red to anyone. I have a new project and they were the first ones I called.

Fred W, Piedmont, California

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We have used Big Red for three projects now and are getting started on a fourth. If we want to change something at our house, we always call them. Big Red is as skilled and as professional as anyone I worked with during my days managing commercial projects. I love that they encourage me to discuss the project with them. The crew members are clean, polite, articulate and friendly. As long as I understand the cost and respect the schedule, they have no problem making changes. Kathy supervises her crews. She has administrative help, to get the phone and keep the books. She has an assistant who knows where to shop for everything and will even go with you, if you like. Then she has a site supervisor and a dedicated site crew. If you compare this to your basic home contractor, who is the site supervisor, plus leaves your job to drum up other business and handle other jobs, plus goes home to do the books -- sort of -- well, there is no comparison, really. Long story short, I'm a fan.

Lynn Sullivan, Kensington, California

We have used Kathy Kovall and her team of professionals for numerous home remodeling projects over the past 5 years. In separate projects, Big Red has remodeled two bathrooms, a kitchen, performed miscellaneous electrical and lighting work and, most recently, installed new attic insulation. In fact, we are having her team do roof and gutter maintenance for us next month. Why have we repeatedly chosen Big Red Construction (without going out to bid after our first project with them)? First, their work is of the highest quality both in craftsmanship and caliber of material used. Second, they have continually brought our projects within the quoted estimate and within our stated budget. Third, our projects have always been completed on time, without fail. Fourth, Big Red stands behind their work and the work of their subcontractors. And fifth, Kathy employs a team of craftsman, professionals and service personnel who are customer centric, user friendly and particularly responsive. The Big Red experience is "hands on" in the most supportive and reassuring manner possible. They are a pleasure to work with. We genuinely believe that a 5 star rating is a deserving rating for Big Red Construction. Truly, Big Red is "As good as it gets!"

Steve Johnson, Orinda, California

For the past decade I have use Big Red Construction for all my house repairs, painting, roofing, upgrades and remodels. We always followed protocol by getting numerous bids and Big Red was always fair and had awesome followup. Kathy the owner is one of the most professional construction people I have encountered and was one of the few that actually handed me a written proposal so there were no confusions about price. Her team is extremely well versed and kind. One of the big advantages of the company is they never shy away from a problem and you will get personal attention with a solution. Recently we had our kitchen remodeled and I can sleep soundly knowing what a great job they did. Outstanding company !

Amy S, Albany, California

What can I say? Kathy and her crew rocks! When we decided to renovate we went Big! Big Red that is! We loved our neighborhood, we loved our house, but... 2 toddlers and us living in a one bed, one bath, wasn't going to cut it. We decided to add a second story. Like all great ideas, the devil is in the details... when we had a set of draft plans from our architect we started interviewing contractors. Wow! prices all over the place and the detail work put into their estimates was poor to say the least, until we opened Kathy's. Detail, detail, detail. She had her estimate almost down to the dollar. Her price? She found the sweet spot! We knew we had found someone we could trust to help us realize our goals. From the first day of construction, Rick, Erik and Rene were our team. Showing up every day, on time, fielding our endless questions and leaving the worksite everyday clean enough to eat off of (well maybe not that clean...) They were always polite, friendly and professional.

Oh, did I mention that as part of Big Red's estimates, you get Fran? Fran who? Fran, the decorating guru. Fran the keeper of all samples, catalogues and more to guide you in choosing your fixtures and colors and staying on budget! Who else is part of this great crew? Jocelyn! Jocelyn the keeper of our sanity. She ran interference for us with the city to help keep it all on track. We also can't forget Darlene, the deliverer of materials extraordinaire. For the work that Kathy's crew couldn't do, she brought in her team of subs. Their work? Par excellence! In the end, we moved back into our old/new home right before Christmas, on time, on budget and thrilled with the extra space (the views from our new balcony are pretty cool too)!! The work performed was of the highest quality and we are now Big Red fans for life! If you have any renovations to do, you won't go wrong calling Kathy!

Marla and Kris Kadai, Alameda, California

One of the best decisions we have made about our remodel was choosing the right company, Big Red Construction. We remodeled our bathroom and kitchen, and had our unattached garage rebuilt so we knew we would need a company who could do it all.

Kathy was professional from our first meeting and throughout the whole process. She'll claim you as her friend and treat you like one. As you might imagine over a 6 month project, something is bound to go wrong. The best way to judge a construction company is not how they perform when everything goes right but how they perform when things go wrong. Some of our cabinets had to be returned and Kathy backed us up all the way. She made sure we ended up with a product we were happy with.

Big Red Construction is a whole lot of wonderful employees. Over the course of our remodel, we had the good fortune to work closely with many of them. First of all, Fran Bird is a bonus that comes with Big Red. Fran took us shopping for everything from appliances to tile to light fixtures and more. She, too, would not give up until we found the right item to buy. Fran's expertise helped us to pull together a beautiful kitchen and bathroom.

Bill & Mary Schrader, Oakland, California